

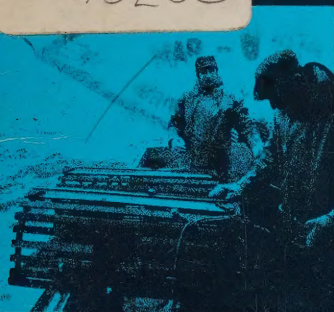
series of guides to Federal services for citizens

20

EMPLOYMENT & IMMIGRATION

CA1 IF 20

73E53



3 1761 11764376 7



CA1 IF 20

73E53

Employment and Immigration

Canada

Published by



Information
Canada

General publication

G-20

Introduction

About 150 different departments, agencies, commissions, boards, councils, Crown corporations, and other organizations make up the Federal Government of Canada. Together, their programs and services concern all Canadians either directly or indirectly.

This brochure is one of a series published by Information Canada to let you know about those programs and services of which you may not be aware, but which nevertheless could be of particular benefit to you. Just as the federal government exists to provide services to Canadians, Information Canada exists to tell you about them.

While nearly all of the programs described are offered by the federal government, certain services administered by the provinces have been included. In each case the source of information is given.

And while the majority of these same programs are aimed at the individual, a few are aimed at small groups. (A separate Secretary of State department publication lists all available federal grants to groups and associations.)

For information on any federal program, service or publication, contact one of the Information Canada centres listed in the "Sources of Information" section.

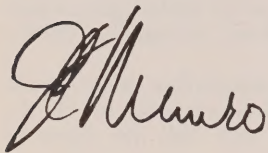
Edited from existing material, each brochure in the series deals with a different category of services, such as youth, immigration, citizenship, health and social services and senior citizens. To find specific information on the service in which you are interested, simply consult the table of contents at the beginning of the brochure. In other words, if you are faced with a given problem, the series is a practical guide to federal assistance or information.

It is not a duplication of material available through other government information sources, but is a new compilation of programs and services under headings that correspond to needs or activities, rather than department or government organization. For example, the brochure entitled "Youth" describes services

offered by the Department of Finance, the Secretary of State, the National Research Council and the Department of Manpower and Immigration.

Subsequent editions of this series will detail possible changes and additions to existing programs and services. The format, and the number and nature of topics included are all subject to change in the light of comments from our readers. Please forward any remarks to Communication Services, Information Canada, 171 Slater St., Ottawa, Ont. K1A 0S9.

The facts and figures in this brochure, all verified by the organizations concerned, apply as at July 1, 1973*. However, by contacting the sources indicated you will be advised of current regulations that may apply at the time of your enquiry.


A handwritten signature in black ink, appearing to read 'J. Munro', with a stylized, cursive script.

John Munro
Minister of Labour
Minister responsible for Information Canada

*To ensure that the information presented in this brochure is as accurate and current as possible, a number of last-minute changes were made to reflect new legislation, etc.

Table of Contents

Employment	1
Manpower	1
Canada Manpower Centres	1
Canada Manpower Training Program	2
Canada Manpower Mobility Program	2
Vocational Rehabilitation of the Disabled	2
Services to Canadians Graduating Abroad	3
Local Initiatives Program	3
List of Canada Manpower Centres	3
Public Service Commission	6
Regional offices of the Public Service Commission	7
Working Conditions	7
Right of association	7
Discrimination	8
Female labour	8
Information on working in Canada	8
Financial assistance for workers in the textile and automobile industries who have lost their jobs	9
Workmen's compensation	9
Immigration	11
Eligibility	11
Categories of immigrants	12
Sponsored dependents	12
Nominated non-dependents	13
Visitors	13
Immigration ports, Immigration offices and outposts in Canada	13
Sources of information	15



Digitized by the Internet Archive
in 2022 with funding from
University of Toronto

<https://archive.org/details/31761117643767>

Employment

The Canadian government administers a number of programs and services designed to increase the employment rate, facilitate hiring, increase the mobility of the labour force and, where necessary, alleviate the more serious consequences of unemployment, thus serving the interests of both workers and employers alike.

Manpower

The Department of Manpower and Immigration has several programs and services to help people looking for work:

- Canada Manpower Centres

- Training programs

- Mobility program

- Vocational rehabilitation of the disabled

- Services to Canadians graduating abroad

- Local Initiatives Program

Canada Manpower Centres

The department operates 390 Canada Manpower Centres which provide employment services for both employees and employers.

After consultation with manpower counsellors, a worker may be placed in a job, referred to a training course paid for by the department, referred to on-the-job training or training-in-industry for which the firms involved share the cost, or be helped to move to a job in another part of the country.

Here too, employers can get information about the labour market, the department's training programs and the availability of workers. And, through the mobility program, they may consult with specialized recruiting officers in other areas of Canada, or even other countries.

Canada Manpower Training Program

Through the Canada Manpower Training Program both Canadian citizens and immigrants can increase their chances of getting a job and their earning capacity by enrolling in one of a variety of full and part-time training courses. These include:

Educational upgrading

Skill development

Language training

Training-in-industry

Apprenticeship training

Candidates admitted to a **full-time** training course receive an allowance of from \$47 to \$118 a week, according to number of dependents, cost of living in the area, and whether it is necessary for the trainee to leave home to take training.

Canada Manpower Mobility Program

This program helps workers who are unemployed, or about to be unemployed, to travel to other parts of the country to find employment. There are three types of grants available:

- a. Exploratory grant—This enables workers to look for work in another locality.
- b. Trainee travel grant—This is for people who must travel in order to take courses provided under the Canada Manpower Training Program.
- c. Relocation grant—Workers who find continuing full-time employment in another locality may receive a relocation grant to cover moving expenses. Candidates for this grant may also receive:
 1. re-establishment allowances for themselves and their dependents;
 2. a special allowance if it is necessary to sell their house;
 3. additional financial assistance to buy another house in the new location;
 4. an allowance to cover the cost of a medical examination if this is a condition of the new job.

For information on the conditions of eligibility for the Manpower Mobility Program and for the various grants and allowances to which those accepted are entitled, workers should contact their nearest Canada Manpower Centre.

Vocational Rehabilitation of the Disabled

In addition to the services offered by Canada Manpower Centres, the handicapped also can benefit from a variety of special

services the department provides through the provinces. These include medical, social and vocational assessment, professional counselling, providing prostheses, vocational training or upgrading, rehabilitation services and allowances, work conditioning and providing tools, books and equipment necessary for employment.

Services to Canadians Graduating Abroad

This program has a dual purpose: to ensure that Canadian students graduating abroad will have an opportunity to be considered for employment in Canada and to bring to the attention of Canadian employers the special skills Canadian graduates have acquired while studying abroad. In this manner, Canada Manpower Centres help establish direct communication between employers and Canadians studying abroad.

Local Initiatives Program

Launched by the federal government in 1971-72 and administered by the Department of Manpower and Immigration, the Local Initiatives Program (LIP) has the dual objective of creating jobs for unemployed Canadians and improving the quality of life.

Participation in the program is open to everyone, regardless of skills, education and background.

Grants are given to established local organizations and citizen groups, or groups formed expressly to carry out projects. Priority is given to projects that best combine the dual objectives of LIP.

Projects vary, from day care centres to information and telephone answering services, from bridge building to house repairs.

The funds are allocated to help cover the costs of salaries, materials, supplies, rentals, equipment and employer contributions to unemployment insurance and other plans.

For more information on LIP and eligibility criteria, contact a Canada Manpower Centre near you.

Manpower Centres—(This list gives the main centres and their branches. It does not include the mobile, temporary and seasonal centres.) (B): branch

Newfoundland

Corner Brook, Gander (B), Grand Falls, Happy Valley (Lab.), Harbour Grace (B), Marystown (B), St. John's, Newfoundland

College of Trade and Technology at St. John's (B), Newfoundland College of Fisheries at St. John's (B), Stephenville, Wabush Lake (Lab.) (B).

Prince Edward Island

Charlottetown, Summerside.

Nova Scotia

Amherst, Antigonish (B), Bedford (B), Bridgewater, Dartmouth, Digby (B), Glace Bay, Halifax, Nova Scotia Institute of Technology at Halifax (B), Inverness (B), Kentville, Liverpool, Lunenburg (B), Middleton (B), Mulgrave (B), New Waterford (B), North Sydney, Pictou (B), Port Hawkesbury, Shelburne (B), New Glasgow, Shubenacadie, Springhill (B), Spryfield (B), Sydney, Sydney Mines (B), Truro, Westphal (B), Windsor (B), Yarmouth.

New Brunswick

Bathurst, Campbellton, Chatham (B), Dalhousie (B), Dawson Creek, Duncan, Edmundston, Fredericton, Grand Falls (B), Middleton (B), Minto (B), Moncton, New Brunswick Institute of Technology at Moncton (B), Newcastle, Richibucto (B), Sackville (B), Saint John, Saint John Institute of Technology at Saint John (B), St. Stephen, Shediac (B), Sussex (B), Woodstock.

Quebec

Acton Vale (B), Alma, Amos (B), Arvida (B), Asbestos, Baie-Comeau, Beauharnois, Beloeil (B), Berthierville (B), Buckingham, Cap-Aux-Meules, Causapsal, Chambly (B), Chandler, Chateauguay (B), Chibougamau, Chicoutimi, Coaticook (B), Cowansville, Dolbeau, Drummondville, East Angus (B), Farnham, Forestville, Granby, Grand'Mère, Hull, Huntingdon (B), Isles-de-la-Madeleine, Joliette, Jonquière, Lachine (B), Lachute, Lac-Mégantic, L'Assomption, La Malbaie, La Sarre (B), La Tuque, Lévis, Louiseville, Longueuil (B), Magog, Maniwaki, Matane, Mont-Laurier, Montmagny, Montmorency, Montreal (2085 Union Ave; 800 Place Victoria; 4205 St. Denis St; Alexis Nihon Plaza (placement of immigrants); 9310 St. Laurent Blvd; 3730 Metropolitan Blvd. East; 4018 St. Catherine St. West; 3450 Ontario St. East), New Richmond, Nicolet (B), Plessisville, Pointe-Claire (B), Port Alfred, Port Cartier (B), Quebec, Richmond (B), Rimouski, Rivière-du-Loup, Roberval, Rouyn, Ste.

Agathe-des-Monts (B), Ste-Anne-des-Monts, St-Eustache, Ste-Foy (B), St-Hyacinthe, St-Jean, St-Jérôme, Ste-Thérèse, Sept-Isles, Shawinigan, Sherbrooke, Sorel, Thetford Mines, Trois-Rivières, Val d'Or, Valleyfield, Victoriaville, Ville Laval, Ville-Marie (B), Ville St-Georges.

Ontario

Ajax (B), Amprior, Barrie, Belleville, Bracebridge, Brampton, Brantford, Brockville, Burlington (B), Carleton Place, Chatham, Cobourg, Cochrane (B), Collingwood, Cooksville (B), Cornwall, Dunnville (B), Elliot Lake, Fort Erie, Fort Frances, Galt, Gananoque, Goderich, Guelph, Hamilton, Hawkesbury, Hearst (B), Ingersoll (B), Kapuskasing, Kenora, Kingston, Kirkland Lake, Kitchener, Leamington, Lindsay, Listowel, London, Midland, Milton (B), Mississauga (B), Napanee, New Liskeard, Newmarket, Niagara Falls, North Bay, Oakville, Orillia, Oshawa, Ottawa, Owen Sound, Parry Sound, Pembroke, Perth, Peterborough, Picton, Port Colborne, Port Hope (B), Prescott, Renfrew, St. Catharines, St. Thomas, Sarnia, Sault Ste-Marie, Scarborough, Simcoe, Smiths Falls, Stratford, Sturgeon Falls, Sudbury, Thunder Bay, Tilbury (B), Tillsonburg, Timmins, Toronto (55 St. Clair Ave. East; 200 Dundas St. East; 361 King St. East; Toronto-Dominion Centre; 2968 Dundas St. West), Toronto-Etobicoke (Long Branch) (B), Toronto-North York (Willowdale) (B), Toronto-Scarborough (B), Toronto-York (Weston) (B), Trenton, Walkerton, Wallaceburg, Welland, Windsor, Woodstock.

Manitoba

Brandon, Dauphin, Flin Flon, Morden, Portage La Prairie, St. Boniface, Selkirk, Steinbach, The Pas, Thompson (B), Winnipeg.

Saskatchewan

Estevan, Lloydminster, Melfort (B), Moose Jaw, North Battleford, Prince Albert, Regina, Saskatoon, Swift Current, Weyburn, Yorktown.

Alberta

Baltimore (B), Calgary, Camrose (B), Drumheller, Edmonton, Edson, Fort McMurray, Grande Prairie, High Prairie, Lethbridge, Medicine Hat, Peace River, Red Deer, St. Paul, Stettler, Wetaskiwin (B).

British Columbia

Abbotsford, Ashcroft (B), Burnaby, Campbell River, Chilliwack, Courtenay, Cranbrook, Dawson Creek, Duncan (B), Fernie (B), Hope (B), Houston (B), Fort Nelson (B), Fort St. John, Kamloops, Kelowna, Mission City (B), Nanaimo, Nelson, New Westminster, North Vancouver, Penticton, Princeton (B), Fort Alberni, Port Hardy, Powell River, Prince George, Prince Rupert, Quesnel, Revelstoke (B), Richmond (B), Surrey, Terrace, Trail, Vancouver, Vancouver North, Vernon, Victoria, Williams Lake.

Northwest Territories

Inuvik, Yellowknife.

Yukon

Whitehorse.

The Public Service Commission

The Public Service Commission's main responsibility is to provide for the personnel requirements of the federal government's departments and agencies. This involves staff recruiting, appointing, training and development. In all of its work, the PSC applies the relevant recommendations of the report of the Royal Commission on the Status of Women. The commission's Office of Equal Opportunities for Women was created in February 1971.

What follows is limited to an outline of the recruitment function.

Recruitment: The Public Service Commission administers four recruitment programs: for socio-economic, scientific and technological, administrative, and executive personnel. The PSC's regional operations branch helps look for candidates to fill these categories.

The recruitment of staff in the administrative support and operational categories has been delegated to the departments themselves.

Note: Part-time, voluntary and community work is taken into account when applications are reviewed.

How to apply: Anyone who wants to apply for a job in the Public Service of Canada should contact one of the Public

Service Commission's regional offices or a local Canada Manpower Centre. All appointments are made through competitions.

Regional Offices of the Public Service Commission

Halifax

Public Service Commission
Royal Bank Building
5161 George St.
Halifax, N.S.

Quebec City

Public Service Commission
3 Buade St.
P.O. Box 489
Quebec City 4, Que.

Montreal

Public Service Commission
Place du Canada, Suite 514
Montreal 101, Que.

Ottawa

Public Service Commission
Kent-Albert Building
150 Albert St.
Ottawa, Ont. K1A 0M7

Toronto

Public Service Commission
P.O. Box 8
Toronto-Dominion Bank Tower
Toronto-Dominion Centre
Toronto 1, Ont.

Winnipeg

Public Service Commission
Post Office Building
266 Graham Ave.
Winnipeg 1, Man.

Edmonton

Public Service Commission
Confederation Building
10355 Jasper St.
Edmonton 15, Alta.

Vancouver

Public Service Commission
Phillips Building
535 Thurlow St.
Vancouver 5, B.C.

Working conditions

This section deals with industries which come under federal jurisdiction, namely interprovincial and international industries such as navigation, the merchant marine, interprovincial railways, canals, telegraphs, interprovincial and international steamship lines and train ferries, airdromes and air transportation, radio broadcasting stations, and works declared by Parliament to be of general benefit to the whole country or two or more provinces. This section also applies to employees of Crown corporations such as the CBC. It does not, however, apply to Public Service employees.

Right of association

The right of employees and employers within federal jurisdiction to organize and bargain collectively is recognized in Part V of the Canada Labour Code (Industrial Relations), which also covers all procedures after the initiation of bargaining.

Discrimination

Part I of the Canada Labour Code (Canada Fair Employment Practices Act) prohibits any discrimination in employment on the basis of race, colour, religion or national origin. The act prohibits discrimination by employers or trade unions, the use by an employer of an employment agency that practises discrimination and the use of advertisements or requests for information that express either directly or indirectly any limitation, specification or preference regarding race, colour, religion or national origin. Measures prohibiting discrimination on the basis of sex, age or marital status are now before Parliament.

This act applies only to industries within federal jurisdiction. Anyone wishing to make a representation should write to:

Fair Employment Practices Branch
Department of Labour
340 Laurier Ave. West
Ottawa, Ont. K1A 0J2

Female labour

Part III of the Canada Labour Code (Female Employees Equal Pay Act), prohibits any employer under federal jurisdiction from employing a woman at a rate of pay less than that of a man employed for identical or substantially identical work. This applies to all jobs. Any woman who has a complaint in this regard should write to:

Labour Standards Branch
Department of Labour
340 Laurier Ave. West
Ottawa, Ont. K1A 0J2

Information on working in Canada

Library service: For written information on labour questions write to the Department of Labour's library. It contains, among other things, all Canadian union periodicals and numerous foreign periodicals on microfilm. This collection, the most complete of its kind in Canada, is available to the public for study and research purposes.

Address enquiries to:
The Library
Department of Labour
340 Laurier Ave. West
Ottawa, Ont. K1A 0J2

National industrial relations film library: Individuals and groups interested in labour matters can take advantage of the films available in the department's national film library.

For information, contact:

Public Relations and Information Services Branch

Department of Labour

340 Laurier Ave. West

Ottawa, Ont. K1A 0J2

Financial assistance for workers in the textile and automobile industries who have lost their jobs

The textile industry: Pursuant to the orders of the governor-in-council, the Department of Labour gives financial assistance for the readaptation of workers in the textile and clothing industry when a considerable number of them lose their jobs as a result of a large tariff reduction or the adoption of special protective measures.

Applications should be submitted to the local offices of the Unemployment Insurance Commission, which looks after payments.

The automobile industry: Pursuant to regulations approved by the governor-in-council, the Department of Labour gives financial assistance for the readaptation of workers in the automobile and automobile parts manufacturing industries who lose or have lost their jobs as a result of the Canada-U.S. auto pact coming into effect.

Applications should be submitted to local offices of the Unemployment Insurance Commission, which looks after payments.

Workmen's compensation

In all provinces, legislation provides for payment of compensation to workmen who are injured by accident arising out of and in the course of their work or who are disabled as a result of a specified industrial disease. To be entitled to benefits, a workman must be employed in an industry covered by a provincial workmen's compensation act at the time of injury.

Workmen who are entitled to compensation have no right of action against their employers for injuries sustained during their work.

Compensation for accidents to federal government employees: A federal act provides for accident compensation to federal government employees, according to the scale of bene-

fits allowed under the workmen's compensation act of the province where the person is usually employed.

Compensation for accidents to seamen: Seamen who are not under a provincial workmen's compensation act are entitled to compensation under the federal Merchant Seamen Compensation Act.

For further information write to:

Accident Prevention and Compensation Branch
Department of Labour
340 Laurier Ave. West
Ottawa, Ont. K1A 0J2

Immigration

The primary goal of government immigration policy is to increase the population of Canada through the integration of immigrants whose talents, knowledge and skills are an asset to national economic activity, and whose entry into Canada is not prejudicial to the interests of the existing population.

N.B. For information on government citizenship programs see the brochure entitled "Citizenship".

Eligibility

Nationals of other countries who want to settle in Canada may apply for a visa at one of the 47 Department of Manpower and Immigration offices abroad. These offices are located in:

London, Manchester, Birmingham, Glasgow, Belfast, Dublin, Paris, Bordeaux, Marseille, Brussels, Berne, The Hague, Copenhagen, Cologne, Hamburg, Stuttgart, Vienna, Stockholm, Lisbon, Ponta Del Gada, Madrid, Rome, Milan, Athens, Cairo, Tel Aviv, Beirut, New Delhi, Islamabad, Tokyo, Hong Kong, Manila, Sydney, Port of Spain and Kingston (Jamaica).

There are twelve United States offices, in:

Atlanta, Boston, Buffalo, Chicago, Dallas, Detroit, Los Angeles, Minneapolis, New York, New Orleans, Seattle and San Francisco.

All of these offices provide information and counselling but do not actually issue visas.

Examination of immigrants is carried out at 55 ports of entry on the coasts, along the International Boundary, and at certain airports and inland offices.

An assessment system by points serves as a guide for the selection of immigrants and makes it possible to evaluate appli-

cations in terms of the following factors.

1. Education and Training—up to 20 assessment points may be awarded, one for each successful year of formal education or occupational training;
2. Personal Assessment—the immigration officer may award up to 15 points on the basis of the applicant's adaptability, motivation, initiative and other similar qualities;
3. Occupational Demand—up to 15 points may be awarded on the basis of the strength of demand for the applicant's skills;
4. Occupational Skill—up to 10 points may be awarded;
5. Age—10 points for applicants under 35 with one point deducted for each year over 35;
6. Employment—10 points to be awarded for a definite job already arranged in Canada;
7. Knowledge of French and English—up to 10 points;
8. Relatives—up to five points if the applicant has a relative in Canada able to help him or her become established, but not as a sponsor. (See "categories of immigrants" below);
9. Employment Opportunities in Area of Destination—up to five points if there is a strong demand for labour in the area where the immigrant plans to settle.

To qualify for admission an applicant must obtain a minimum 50 of the 100 possible assessment points for the nine factors listed. This assessment system applies to those designated by the department as "independent applicants", that is, applicants who have not been "sponsored" or "nominated".

Categories of immigrants

Immigration regulations make a distinction between independent applicants and those who have been sponsored or nominated by relatives already established in Canada.

1. Sponsored Dependents

Any Canadian citizen or permanent resident may bring the following persons to Canada at his or her expense: husband or wife; fiancé or fiancée; unmarried son or daughter under 21; parents or grandparents 60 years of age or over, or under 60 if widowed or unable to work; and orphaned brothers, sisters, nephews, nieces or grandchildren under 18. Applicants in this category will be admitted to Canada provided they are in good health and of good character.

2. Nominated Non-dependents

This category includes sons and daughters over 21, married sons or daughters under 21, brothers and sisters, parents or grandparents under the age of 60, nephews, nieces, uncles, aunts and grandchildren. Sponsors of persons in this category must agree in writing to help them get established in Canada and provide accommodation, care and maintenance for them, if required, for a period of five years. The nominee is assessed only on the basis of education, personal qualities and the demand in Canada for his or her occupational skill.

Immigrants who are accepted are eligible for various social assistance programs such as family allowances, unemployment insurance, Canada Pension Plan and others. These programs are described in the brochures "Senior Citizens" and "Health and Social Security".

Visitors

Since January 1, 1973, any visitor who wants to work in Canada must have a work permit. And if the visitor's stay here is going to be longer than three months, he or she must register with an immigration officer.

Immigration ports, Immigration offices and outports in Canada

Newfoundland

Gander (international airport), St. John's.

Prince Edward Island

Charlottetown (Dominion Building, Richmond Street; airport).

Nova Scotia

Elmsdale, Halifax (P.O. Box 3250, South Postal Station; international airport), Sydney, Yarmouth.

New Brunswick

Edmunston, Fredericton (633 Queen St.; airport), Moncton, St. Croix, Saint John (189 Prince William St.; municipal airport), St. Leonard, St. Stephen, Woodstock.

Quebec

Chicoutimi, Dorval (international airport), Hull, Lasalle, Montreal (Alexis Nihon Plaza; 19 Le Royer St. West, marine unit; "Anchorage"—Longue Pointe; Longueil seaplane base; St-Hubert military airport), Quebec (161 Dorchester St. South; Champlain Harbour Station), Rock Island, Rouyn, Sept Iles, Sherbrooke, Stanhope, Trois-Rivières.

Ontario

Belleville, Cornwall, Fort Erie, Fort Frances, Guelph, Hamilton, Kingston, Kitchener, London, Niagara Falls, Orillia, Oshawa, Ottawa, Prescott, Rainy River, Sarnia, Sault Ste. Marie, Thunder Bay, Timmins, Toronto (480 University Ave. and international airport), Windsor, Woodstock.

Manitoba

Dauphin, Emerson, Thompson, Winnipeg (344 Edmonton St.; Brandon airport, Winnipeg and Churchill international airports).

Saskatchewan

North Portal, Prince Albert (10-13th St.; airport), Regina, Saskatoon (101-21st St. East; airport), Willow Creek.

Alberta

Calgary (510-12th Ave. Southwest; Calgary international airport, Red Deer), Carway, Coutts, Edmonton (Room 216, Centennial Building; Edmonton municipal airport; international airport, Nisku; CFB Namao—all in Alberta, and Inuvik, N.W.T.), Lethbridge (416 Seventh St. South; airport).

British Columbia

Aldergrove, Dawson Creek, Douglas, Huntingdon, Kamloops, Kingsgate, Nanaimo, Nelson, New Westminster, Osoyoos, Prince George, Prince Rupert, Sidney, Vancouver (Foot of Burrard St.; international airport).

Northwest Territories

Inuvik (see Edmonton, Alta.)

Sources of Information

To make it easier for Canadians to get information about the federal government, Information Canada has set up a network of Information Canada Centres. These combine the functions of government bookstore and enquiry facility, sometimes under one roof, sometimes in two locations. To ask a question about federal government administration, programs or services contact one of these centres in person, by telephone or by letter. Enquiries are either answered on the spot or referred to the most appropriate government information services. Thousands of departmental publications—including some free ones—are available through the Information Canada Centres, and through the agency's central mail order service in Ottawa.

List of Information Canada Centres

Ottawa

Information Canada Centre
171 Slater St.
Ottawa, Ont. K1A 0S9

Vancouver

Information Canada Centre
800 Granville St.
Vancouver, B.C. V6Z 1K4

Montreal

Information Canada Centre
Bookstore
640 Ste-Catherine St., West
Montreal, Que. H3B 1B8

Enquiries

Suite 805
1255 University St.
Montreal, Que. H3B 3W3

Toronto

Information Canada Centre
221 Yonge St.
Toronto, Ont. M5B 1N4

Halifax

Information Canada Centre
1683 Barrington St.
Halifax, N.S.

Winnipeg

Information Canada Centre
Bookstore
393 Portage Ave.
Winnipeg, Man. R3B 2C6

Enquiries

960 Portage Ave., Room 300
Winnipeg, Man. R3C 0R4

For mail orders, write to:

Information Canada Mail Order Service
171 Slater St.
Ottawa, Ont. K1A 0S9

The many federal government departments have their own information services. To learn more about their activities, you may contact them directly. Enquiries should be sent to the following addresses:

Agriculture

Information Division
Department of Agriculture
930 Carling Ave.
Ottawa, Ont. K1A 0C7

Communications

Information Services
Department of Communications
100 Metcalfe St.
Ottawa, Ont. K1A 0C8

**Consumer and Corporate
Affairs**

Information and Public Relations
Department of Consumer and
Corporate Affairs
219 Laurier Ave. West
Ottawa, Ont. K1A 0C9

Energy, Mines and Resources

Public Relations and Information
Services
Department of Energy, Mines and
Resources
588 Booth St.
Ottawa, Ont. K1A 0E4

Environment

Information and Consumer Branch
Department of the Environment
Fontaine Building
Hull, Que. K1A 0H3

External Affairs

Information Division
Department of External Affairs
125 Sussex Drive
Ottawa, Ont. K1A 0G2

Finance

Information Service
Department of Finance
160 Elgin St.
Ottawa, Ont. K1A 0G5

**Indian Affairs and Northern
Development**

Public Information Adviser
Department of Indian Affairs and
Northern Development
400 Laurier Ave. West
Ottawa, Ont. K1A 0H4

Industry, Trade and Commerce

Publicity Branch
Department of Industry,
Trade and Commerce
122 Kent St.
Ottawa, Ont. K1A 0H5

Justice

Departmental Assistant to the
Minister of Justice
Department of Justice
Corner of Wellington and
Kent Streets
Ottawa, Ont. K1A 0H8

Labour

Public Relations and Information
Services
Department of Labour
340 Laurier Ave. West
Ottawa, Ont. K1A 0J2

Manpower and Immigration

Information Service
Department of Manpower and
Immigration
305 Rideau St.
Ottawa, Ont. K1A 0J9

National Defence
Information Services
Department of National Defence
125 Elgin St.
Ottawa, Ont. K1A 0K2

National Health and Welfare
Information Services Directorate
Department of National Health
and Welfare
Tunney's Pasture
Ottawa, Ont. K1A 0K9

National Revenue—
Customs and Excise
Information Services
Department of National Revenue
Customs and Excise
444 Sussex Dr.
Ottawa, Ont. K1A 0L5

National Revenue—Taxation
Information Services
Department of National
Revenue—Taxation
875 Heron Rd.
Ottawa, Ont. K1A 0L8

Post Office
Public Affairs Branch
Post Office Department
Riverside Drive
Ottawa, Ont. K1A 0B1

Public Service Commission
Public Relations Division
Public Service Commission
320 Queen St.
Ottawa, Ont. K1A 0M7

Public Works
Information Services
Department of Public Works
Riverside Drive
Ottawa, Ont. K1A 0M2

Regional Economic Expansion
Information Division
Department of Regional Economic
Expansion
161 Laurier Ave. West
Ottawa, Ont. K1A 0M4

Science and Technology
Information Services
Ministry of State for Science and
Technology
140 Wellington St.
Ottawa, Ont. K1A 1A1

Secretary of State Department
Information Services
Department of the Secretary of
State
Lord Elgin Plaza
Ottawa, Ont. K1A 0M5

Solicitor General
Information Services
Department of the Solicitor
General
365 Laurier Ave. West
Ottawa, Ont. K1A 0P8

Supply and Services
Communications and Public
Relations
Department of Supply and Services
123 Slater St.
Ottawa, Ont. K1A 0S5

Transport
Public Affairs
Ministry of Transport
330 Sparks St.
Ottawa, Ont. K1A 0N5

Treasury Board
Communications Division
Treasury Board Secretariat
160 Elgin St.
Ottawa, Ont. K1A 0R5

Urban Affairs
Communications Division
Ministry of State for Urban Affairs
355 River Rd.
Ottawa, Ont. K1A 0P6

Veterans Affairs
Public Relations
Department of Veterans Affairs
Corner of Wellington and Lyon
Streets
Ottawa, Ont. K1A 0P4

This free brochure is one of the Citizens' Services Series, compiled and published by Information Canada. The Series has been prepared to inform you of a variety of Federal programs and services that could be of particular interest to you.



Information
Canada

